



### annual report 2021-2022

# partnership

Henderson County, NC Economic Development

# **Mission Statement**

The Henderson County Partnership for Economic Development is the professional economic development entity for Henderson County, North Carolina. It works to: attract and retain quality jobs; solicit new business compatible with the assets and values of Henderson County; promote Henderson County's business image; assist expansion of existing companies; and enhance Henderson County's overall quality of life. Building a Legacy in Everything We Do The Partnership has been established as a resource in the community to create and retain

community.

quality jobs, primarily in the manufacturing sector. We have humbly accepted the challenge

since 2006 and quietly brought in new industry while sustaining our vital industry base. Fiscal Year 2022 prompted The Partnership to

manufacturing in Henderson County.

We built a new team. At the start of the new year, we focused on developing

it all, we established ourselves as a trusted resource.

committees for board members to engage in. The Leadership and Governance Com advocated for the importance of industrial development with elected leaders while the Community Outreach committee redefined the membership etunity while the Community Outreach committee redefined the membership structure of the While the Community Outreach committee rederined the membership structure of the Partnership. Midway through the year, the team evolved with the addition of two respond to the needs in the staff dynamic to respond to the needs in the

We built a new team. At the start of the new year, we focused on developing committees for board members to engage in. The Leadership and Governance Committee advacated for the importance of industrial development with elected leaders

We built a strategy. With more people questioning economic development, marketing We built a strategy. With more people questioning economic development, marketing efforts grew to not only attract new industry, but also internally. The team spent the wear forweign on developing the foundation and tople to tell the etony of eliorts grew to not only attract new industry, but also internally. The ream s the year focusing on developing the foundation and tools to tell the story of

We built a solid foundation. Through existing industry meetings and recruitment We pulle a solid roundation, intrough existing industry meetings and recruitment detivities, we saw existing industries expand and regional companies relocate. We continued betties investor undete events forume and industry meetings are through the second secon activities, we saw existing industries expand and regional companies relocate. We continued hosting investor update events, forums, and industry meetings. Through it all we perchitebed currentwee as a trueted recourse

We built workforce solutions. With workforce at the top of everyone's mind, we add promotion open position compaignee and promotion

We are building a legacy. Each phone call, each meeting, each new strategy deployed is building a legacy. The five-person facility and the son-person

We are building a legacy. Each phone Call, each meeting, each new strategy deployed is building a legacy. The five-person facility and the 500-persons plant all employ people in our community. They each make a product that matters and

deployed is building a legacy. The five-person facility and the buy-persons private the product that matters and all employ people in our community. They each make a product that matters and contrain the the product the pr all emproy people in our community. They each make a product that matters and contribute to the greater good, to a legacy we can be proud of for years to come.

We built workforce solutions. With workforce at the top of everyone s mind, we stepped in by hosting summits, launching open position campaigns, and promoting the benefite of workfor in monufacturing

is all about After all leaving are not built in eilance is all about. After all, legacies are not built in silence.

> Jothan Kennedy Nathan Kennedy 2021 - 2022 Chair of the Board Truist

the benefits of working in manufacturing.

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# 2021-22 Board of Directors

### **EXECUTIVE COMMITTEE**

Nathan Kennedy Chair Truist

Beau Waddell Past Chair Reaben Oil Company

Steve Gwaltney Chair-Elect First Citizens Bank

Zach Cooper Treasurer Cooper Construction Company

Will Buie Economic Investment Fund WGLA Engineering

Chip Gould Leadership & Governance Committee Cason Companies

Mark Russell Community Outreach Committee Southern Alarm & Security

Brittany Brady President & CEO HCPED

#### ELECTED & APPOINTED DIRECTORS

**Dave Modaff** Friday Services

**Dan Poeta** Horizon Heat & Air

**Dale Salvaggio Bradshaw** B&E Enterprises

Craig DeBrew Duke Energy

Anderson Ellis The Van Winkle Law Firm

Carsten Erkel Elkamet

Brynn Francis IMOCO Inc.

Maddison Lake

Lee McElrath Dominion Energy

Jim Rasmussen Morrow Insurance Agency

Clement Riddle ClearWater Environmental

### **EX-OFFICIO DIRECTORS**

**Carl Taylor** Henderson County Public Schools

Councilwoman Sheila Franklin Town of Fletcher

Mayor Shanon Gonce Town of Mills River

Chairman Bill Lapsley/ Vice-Chair Rebecca McCall Henderson County Board of Commissioners

Dr. Laura Leatherwood Blue Ridge Community College

Mayor Carey O'Cain Town of Laurel Park

Mayor Nick Weedman Village of Flat Rock

Mayor Barbara Volk City of Hendersonville

#### STAFF

Brittany Brady President & CEO

Victoria Todd Director of Marketing

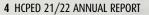
Emily, Blake, Brittany, Victoria

**Emily Martin** Director of Business Development

**Blake Moyer** Director of Industry Relations



HOME OF THE NORTH CAROLINA APPLE FESTIVAL





# Board Committees

To help The Partnership's voice and message be heard in the community, two committees were established in Fiscal Year 2022: Leadership & Governance and Community Outreach Committee.

Leadership & Governance focused on elected officials outreach. The committee met with public partners in each municipality and the County on a regular basis to discuss Partnership goals and funding needs. In addition, the committee reviewed governance documents to assure The Partnership complied.

Community Outreach focused on outreach to current and potential new members in the community. The committee also reviewed and evaluated the membership structure to update membership levels and investment amounts.

#### STAFF

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The unprecedented activity in every department and staff turnover prompted The Partnership to develop a new team and new strategy. In April, Blake Moyer and Emily Martin joined the staff bringing expertise and energy to serve the county. As Director of Industry Relations, Blake was brought on to focus on retention calls and existing industry outreach as well as product development efforts. Emily became the Director of Business Development, attracting new businesses to Henderson County and focusing on workforce development resources.

With four full time professionals at the helm, The Partnership team met each of its performance goals for the year and exceeded expectations and continued its commitment of serving as an existing industry resource.



MADE POSSIBLE

### CASE STUDY

# **How The Partnership Helped the Garrison Family Build a Legacy in Henderson County**

In 2020, the community celebrated the historic three-party agreement with the Economic Investment Fund of Henderson County, City of Hendersonville, and Henderson County to buy industrial land. After decades of marketing the Garrison site, there was an unclouded vision to work with a willing landowner and build a legacy for the community. The stars aligned when Jabil announced an expansion in Henderson County late 2020. The nearly \$40 million investment and creation of 150 jobs was a real boon for the County and the City.

To the public eye, it was an overnight economic development success. But legacies do not happen overnight. The fiscal year of 2021-2022 was ridden with creative solutions to assure development timelines were met. Market volatility, supply chain issues, and surprises in the site itself often stalled progress.

Legacies take collaboration, and that is exactly what happened. The Partnership facilitated numerous meetings between utility partners and the NCDOT to coordinate timing, materials, and meeting the end goal. Through creative solutions, all utilities and much of the road work were completed in Fiscal Year 2022, right on schedule.

This level of time and persistence turned a homestead into an industrial park. The tax value in the park grew significantly with the quality of infrastructure improvements, road development, and the construction of a multi-million-dollar state of the art manufacturing facility. This foundational work paves the way for additional investment opportunities and job creation in the park. All because of a willing landowner.





Barbara Joretta Hill Garrison, a family nurse practitioner who founded Henderson County's first health clinic to serve migrant farmworkers and worked for more than three decades in public health for needy families, died Sunday, Aug. 7, at age 90. A Henderson County native,

Garrison cre-Garrrison ated and led Blue Ridge Community Health in Hendersonville, from

1972 to 1997. In 1997, she began work for the Department of Health and Human Services, serving as a consultant for other community health centers.

Her awards include the North Carolina Primary Care Association Award for Dedicated and Outstanding Service, National Association Community Health Centers; Migrant Health Public Service Award;

James H. McDuffie Memorial for Outstanding Communit vice: Great 100 Award for 1 Excellence in North Carolina; ican Dental Society to Increa cess for Dental Care for Populations; NC Departme Administration Council of V nomination in Professional Ca Achievement Award for inspi generation of migrant and co nity health professionals from Coast Migrant Friends and leagues; US Department of and Human Services, Bureau mary Care, for Caring Commi to Farmworkers; and Hens County VFW Woman of the She was also an elder at Trinity

byterian Church. She was a family nurse practigraduate from MAHEC - Mou Area Health Education Center -UNC-Chapel Hill with certific from the American Nurses ciation. She was a graduate of I Greensboro School of Nursing also a graduate of the Pediatric ? Practitioner Program at UNC-0







MADE BETTER.



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Health of Pritment lerson Year. Prestioner

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She and her late husband, William Lloyd Garrison, were married for 64 years. The Garrison family's leg-acy lives on not Garrrison

only for her pioneering career in public health but for the transition of the Garrison family ole

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the transition of the Garrison family orchard on Upward Road at 1-26 into Garrison Industrial Park, which the city of Hendersonville, Henderson County and the Partnership for Eco-nomic Development jointly devel-oped for manufacturing plants. A native of Henderson County, Barbara Joretta Hill was born Oct. 31, 1931, to Sadie Clark Hill and Boney H. Hill. Survivors include two sons.

be m Box 5 Attn: of Ph H. Hill. Survivors include two sons, William Lloyd Garrison Jr. and wife, Mary Kathleen, of Chapel Hill, Ten-233-2 Jennie ty his nessee; and Scott Earl Garrison of Hendersonville; a daughter, Carrisan

# 2021-2022 Year in Review

**TOTAL MEMBERS** 



IT

**MANUFACTURERS** 





**TAXABLE INVESTMENT** 

**PROJECT LEADS** 28% increase from FY 20-21

**MARKETING ACTIVITIES** exceeding yearly goal by 16%



Existing Industry Activities & Calls



New Han

BUILDING A

In 2020, BorgWarner Thermal Systems announced plans to consolidate its Fletcher operations into its Arden campus. With that declaration, The Partnership moved to quickly find a high-quality manufacturer to fill the now empty industrial building in Fletcher Business Park. Coincidentally, another local company was looking for a new facility to combine its operations. After months of an extremely competitive process to purchase and occupy the plant, The Partnership announced that one of Henderson County's original manufacturing facilities was now the new home of Rinehart Racing. The company inherited a landmark industrial building that has brought positive impact to our community for decades.

Founded in 1995, Rinehart Racing has grown from origins in NASCAR, INDYCar and NHRA to become the worldwide leader in performance exhaust products for American V-Twin motorcycles. With its world champion experience through famed names like Earnhardt, Childress, and Roush, riders around the world have trusted Rinehart both on and off the track. Since its origin over 26 years ago, Rinehart Racing has been based in WNC, and the investment in relocating to Henderson Country firmly places the company in a key position for positive community impact and engagement.

Led by owner and CEO Judd Hollifield, Rinehart Racing brought over 50 new jobs and millions of dollars in investment to Henderson Country with the 60-acre acquisition, providing a larger footprint for current operations while also positioning the company for expansive future growth.

> **40** NEW JOBS

**1976** YEAR FACILITY WAS BUILT

CINEHART.

RINEHART

RINEHART

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# canvasprints.com

Rapid growth is what brought CanvasPrints.com to Fletcher Business Park. The company reached out to The Partnership in 2021, looking for a facility where it could consolidate and grow its current locations. The Partnership guided CanvasPrints.com to an established industrial building located in the Town of Fletcher. In December 2021, the company announced expansion plans of \$11.5M in taxable investment and 96 new jobs in Henderson County.

CanvasPrints.com consolidated into a singular location, where it continues to print and assemble art and canvas products to be shipped around the country. High-quality craftmanship is nothing new to Henderson County, and the locally founded company continued that legacy, while bringing cutting-edge technology and modernization into the art realm. The company's investment signified its deep roots in Henderson County, finding no better place to invest in than the community it came from.

CanvasPrints.com employed over 50 individuals across its Henderson County operations prior to the 2021 announcement, which included adding 96 new positions by 2025. The announcement also reported investment plans of \$550,000 in real property and \$11,000,000 in business personal property at its Fletcher facility by late 2023.



### Made in Henderson County

The Partnership continued to address workforce needs in 2022 when the fourth class of Made in Henderson County Apprentices begun their new adventure in Henderson County industries. Top local companies Elkamet, Jabil, Kimberly-Clark, Linamar Light Metals, Meritor, Norafin, and WestRock made up the consortium of employers. Participants took part in round-robin style interviews with each company and participated in live pit crew exercises where each person's soft skills were observed. Then, both parties completed a draft-like process for placement. Chosen apprentices were placed on June 22, 2022, at the Made in Henderson County Draft Day after accepting job offers from participating employers and will join the workforce in August of 2022.

## **Career Crossroads Campaign**

The Partnership completed a strategic marketing campaign in early 2022, titled Career Crossroads. Utilizing postcard mailers and paid ads on Google, Facebook, and Instagram, the campaign had one simple goal: to connect unemployed and underemployed individuals to high-quality employment in Henderson County. This goal was achieved by having a strong call-to-action that directed these individuals to HendersonCounty.Jobs, The Partnership's manufacturing-specific job board. From there, individuals browsed company profiles and visited internal hiring websites to apply for open positions. The two-month campaign brought some relief to local employers in the confusion of the labor market.

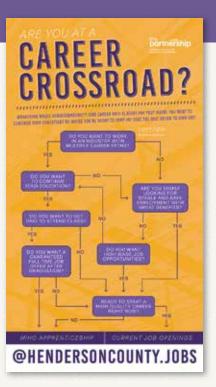
981 Website Visitors on HendersonCounty.Jobs

# 2,500+

Total Postcards Sent during Campaign 7,584 Total Ad Views on Google

22 Manufacturing

Companies listed on HendersonCounty.Jobs



### 21-22 Industry Forum: Good News You Can Use

The Partnership hosted its annual Industrial Executives Forum on May 5th, at Blue Ridge Community College. With industry in mind, the agenda focused on locally sourced solutions to current industry issues. Workforce, housing, and post-pandemic marketing were all complex topics covered at the event. A panel discussion between Carsten Erkel (Elkamet), Gabe and Holly English (Western Carolina Tool & Mold), and Everett Lynch (UPM Raflatac) brought fresh ideas to industry workforce concerns. Ashlyn McCoy, Executive Director of Housing Assistance, was interviewed for a unique outlook on housing in Henderson County. Lastly, Victoria Todd (The Partnership), Chelsea Lassen (HiViz LED Lighting), and Mary Shanahan (CanvasPrints.com) discussed organic social media, defining a target audience, and emotional marketing during the post-pandemic marketing panel. The Partnership crafted this content to be specific and applicable to all industry partners and it was well received.





BUILDING A STRONG

Foundation

Photo: Blue Ridge Community College Marketing & Communications Dept.

### Talent Summit: Hiring Reimagined

As workforce stayed a top concern, The Partnership and Blue Ridge Community College gathered approximately 60 advanced manufacturing companies along with community partners in childcare, workforce development, and regional planning to "crowd source" solutions to the ongoing labor shortage in the region. The group exchanged thoughts, ideas, and individual company strategies. Areas of discussion included childcare, veteran employment, former offender employment, diversifying the workforce, college friendly policies, housing, and transportation. After meaningful conversation, the group voted on the top two objectives to work on in new task forces: diversity and inclusion and employer-driven housing solutions.

### Website Updates & Marketing Video

The Partnership strengthened its brand by updating its website and creating an innovative marketing video. In collaboration with Partnership members Applied Solutions and 828:Design, The Partnership refreshed its current website with added content and photography and further developed the majority of pages to be more user-friendly and visibly brighter. Specific changes included creating a secondary homepage navigation with contact and social media links and reorganizing the main navigation menu to be more user intuitive.

The Partnership brought the "shop floor" directly to the public, with a new workforce-based marketing video. Working with a local media company, The Partnership captured the processes, products, and people inside Linamar Light Metals, Gaia Herbs, and BIG Adventures. With the tagline "Henderson County: On the Right Path," the video content focused on the variety of career paths available, as well as the benefits of working in manufacturing including higher pay, meaningful employment, and taking part in a stable industry with lasting global impact.

Over 10 months of work were devoted to these projects, making them a significant focus in the 2021-2022 marketing strategy.





Why Economic Development Matters in Henderson County's Economy

Maintains, Diversifies, and Increases: Tax Rovenae and others proto actual protocol and the second second second and the angle folders and actual protocol and actual second second second and actual of the folders is a second s Busings Protection and Expansion through pressing and interaction of information for any structure in the structure of any structure methods in administration approximation, Rich Interaction methods in administration and structure of any methods in administration and structure of methods and structure methods, and through exercise methods and structure on a glink in the structure methods and structures are against and structure methods and structures are against and structure transport in the structure constructures and the structure of the structure of the structure methods are and as a risk to structure structures.

So, stoke that inner fire and forge your dream career by taking part in a vibrant innovative field that boosts your community, nation, and world located right here in Henderson County.

Because here, you're on the right path.

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# **Get Closer Campaign**

With continued supply chain disruptions, The Partnership took a proactive approach to support new and existing businesses in Henderson County. Working with a business development and research company, Applied Marketing Sciences, The Partnership created a list of over 200 US-based companies compatible with its target markets and existing industry. This long-term strategy began in early 2021 and will create more investment and jobs in Henderson County, but also support local businesses by bringing their supply chains physically closer. And so, the Get Closer Campaign was born.

The campaign tagline, "Get closer in Henderson County, NC" goes deeper than the physical relocation of compatible companies. It captures the story that continues to be told over and over: Henderson County is where companies and people succeed, whether they come here or are born here.

This targeted emotional messaging combined with crucial local and state information, makes the Get Closer Campaign a powerful strategy for future economic development in Henderson County and has laid the foundation for future outreach.

# The way ahead



### GET CLOSER in Henderson County, NC

### Completed Outreach:

- Branded emails developed by The Partnership and deployed to 204 prospects
- Phone calls to prospects by Applied Marketing
- Virtual meetings between The Partnership and prospective companies

### Future Outreach:

- Mail campaign packages with miniature s'mores kit
- Continue follow up with each company

2021-2022 Members

PUBLIC



Henderson County



City of Hendersonville

Town of Fletcher



Town of Laurel Park



Town of Mills River



Village of Flat Rock







smartrac an Avery Dennison company





@ntinental <u>\*</u>











**Ferncliff** 











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UPMRAFLATAC



### PRESIDENTIAL

Asheville Regional Airport AT&T BGW CPA, PLLC CanvasPrints.com\* Cason Companies, Inc. **Champion Credit Union** DHG, LLP Elkamet Inc. **Hedrick Industries** HomeTrust Bank IMOCO, Inc. Industrial Chemical Company Johnson Price Sprinkle PA **KDS-Windsor** MAU Workforce Solutions McMillan Pazdan Smith Architecture Reaben Oil Company Rinehart Racing\* TD Bank Tennoca Construction Company THS Constructors, Inc. Truist Vannov Construction Western Carolina University



#### EXECUTIVE

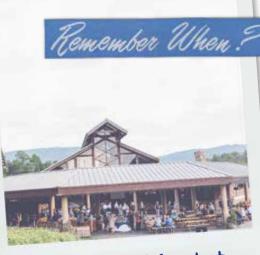
828:Design Allegra Bank of America / Merrill Lynch Beverly-Hanks & Associates **BIG Adventures**, LLC **Boyd Automotive** Bunnell-Lammons Engineering, Inc. ClearWater Environmental, Inc. Constangy, Brooks, Smith & Prophete Diamond Brand Gear Company ECS Carolinas Epsilon\* First Restoration Services of Asheville, LLC Fletcher Business Park Formation PR + Brand Harper Corporation General Contractors Haynes Wire Company Henderson Oil Company Hendersonville Lightning Horizon Heating & Air Conditioning IMS Solutions Group\* I. Davis Construction Marlboro Development Team, Inc. McCrory Construction Company Mountain Showcase Group, Inc. RealtyOneGroup **Rock Creek Containers** Sierra Nevada Brewing Company Skyline Plastic Systems, Inc.\* Southern Alarm & Security Summey Plumbing and Heating The Bazzle Law Firm, P.A. The Waverly Inn United Community Bank WeaverCooke-Kirkland Well Adjusted, Inc WGLA Engineering, PLLC Wirtz Wire EDM, Inc.

#### GENERAL

Advanced Business Equipment Applied Solutions Group, Inc. Atlas Bolt & Screw Co. B&G Enterprises, LLC (Eagle Self Storage) Blue Ridge Metals Corp. Byers Precision Fabricators Carl E. Shaw, CPA, PLLC Community Foundation of Henderson County CoveStar Investment Realty Advisors Dampp-Chaser Corp. Dave Steel Co., Inc. Demmel Inc. Dunlap Construction Edward Jones Egolf Motors Excel Consulting Group, LLC Fletcher Warehousing Company Gilreath Shealy Law Henderson County Public Schools Henderson County Tourism Development Authority Kenmure Enterprises, Inc. Kenneth R. Youngblood Manual Woodworkers & Weavers, Inc. McDonald's - Edwards Group **McGill Associates** Meritor, Inc. Miller Brothers Miller's Fine Dry Cleaning Morosani & Associates Mountain Credit Union Movement Bank\* National Technical Honor Society Norafin (Americas) Inc.\* Norm's Minit Marts Park National Bank Premier Sotheby's International Realty Providence Construction Group, Inc. Prvor Insurance Riddle Development, LLC

#### S&ME

Southern Concrete Materials Standard Tytape Company, Inc. The Building Group The Tamara Peacock Company Architects Tri-Hishtil Turf Mountain Sod, Inc United Way of Henderson County Vista Strategies Vocational Solutions of Henderson Co. Warm Company, Inc. WestRock Whitney Commercial Real Estate Wilsonart International WithersRavenel Young Office \* NEW MEMBER



### 2021 Annual Event at Jeter Mountain Farm!

The Partnership celebrated its 2021 Annual Event with members and local industry at Jeter Mountain Farm. The event reflected on the "New Frontier" of economic development and recapped the successes from the past year in Henderson County. "The goal isn't to live forever; the goal is to create something that will." - Chuck Palaniuk, Diary



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